

**CONFERENCE PROGRAMME**

09.00	<b>Conference Opening</b> From Harry Murray ( <i>HOSPA</i> ), Jane Pendlebury ( <i>HOSPA</i> ) & Sally Beck ( <i>Royal Lancaster London</i> )	
09.20	<b>The Financial Facts &amp; Figures</b> Speakers: Mark Edwards ( <i>BDO</i> ) & Kathrin Cockhill ( <i>HotStats</i> )   Moderator: Katherine Doggrell ( <i>Editor - HOSPA Overview</i> )	
09.30	<b>Leaders Panel</b> Speakers: Kate Nicholls ( <i>UKHospitality</i> ), Andrew Stembridge ( <i>Iconic Luxury Hotels</i> ) & Thomas Greenall ( <i>Bespoke Hotels</i> )   Moderator: Katherine Doggrell ( <i>Editor - HOSPA Overview</i> )	
10.10	<b>Sustainability – Different Journeys, Same Destination</b> Speakers: Danny Pecorelli ( <i>Exclusive Collection</i> ), Jamila Brown ( <i>Soho House</i> ), Louise Carr-Merino ( <i>Green Key</i> )   Moderator: Sarah Duncan ( <i>HOSPA's sustainability advisor</i> )	
10.40	<b>HOSPA 300 - PPM Support, Leaders in Storage, Logistics, &amp; Project Management</b> Speaker: Jita Heer ( <i>PPM Support</i> )	
10.45	<b>Break</b>	
11.15	<b>What are Remote Selling Opportunities in 3D Digital Hotel Twins, &amp; What Are The Best Practices?</b> Speaker: Feray Özcan ( <i>Allseated</i> )	
12.45	<b>Break For Lunch</b>	
14.00	<b>The Year We Made Our Own Beds</b> Speakers: Andrew Evans ( <i>Keystep Solutions</i> ) & Jane Pendlebury ( <i>HOSPA</i> )	
14.05	<b>HOSPA 300 Robotic Process Automation</b> Speakers: Darrell Spencer ( <i>Village Hotels</i> ) & Aneesh Gupta ( <i>Centelli</i> )	
14.10	<b>Where On Earth Is The Metaverse?</b> Speakers: Floor Bleeker ( <i>Accor</i> ), Jon Davis ( <i>The Ivy Collection</i> )   Moderator: Ted Horner ( <i>E Horner &amp; Associates</i> )	
14.35	<b>Events – What Does The Future Hold?</b> Speakers: Sabine Reise ( <i>Allseated</i> ), David Parker ( <i>Royal College of Physicians</i> ), Jane Griffiths ( <i>GLH</i> )   Moderator: Peter Heath ( <i>Venue Performance</i> )	
14.55	<b>HOSPA 300: InnSpire your Journey</b> Speaker: Martin Chevalley ( <i>InnSpire</i> )	
15.00	<b>Break</b>	
15.30	<b>Clever Technology To Attract The Best Talent</b> Speaker: Dean Madge ( <i>Profitroom</i> ) & Jane Pendlebury ( <i>HOSPA</i> )	
15.30	<b>Back-office Technology, Front Office Smiles</b> Speaker: Joe Beaumont ( <i>Exponential-e</i> ) & Jane Pendlebury ( <i>HOSPA</i> )	
15.30	<b>Recruitment Opportunities &amp; Introducing Hospitality Unite</b> Speaker: Roy Walker ( <i>Harri</i> ) & Jane Pendlebury ( <i>HOSPA</i> )	
15.50	<b>Building The Best Culture – Listen To The Experts!</b> Speakers: Michael Clitheroe ( <i>Balmer Lawn Hotel</i> ), Andrew Henning ( <i>Grosvenor Suites</i> ), Judi Blakeburn ( <i>Watergate Bay Hotel</i> )   Moderator: Steve Lowy ( <i>The Residence Apartments</i> )	
16.15	<b>Ingenuous staffing solutions</b> Speakers: Gabriel Gonzales ( <i>LIMA</i> ), Chris Cows MBE ( <i>Eproductive</i> )	
16.30	<b>Returning Customers, Familiar Faces</b> Speakers: Matt Broom ( <i>Pizza Express</i> ), James Simpson ( <i>Methodworx</i> ) & Jane Pendlebury ( <i>HOSPA</i> )	
16.40	<b>Amazing Careers: Mollie's</b> Speakers: Darren Sweetland, Kate Brooke-Green, Jessica Wilkins & Trudi Parr ( <i>Mollie's</i> )   Moderator: Eamonn Crowe ( <i>Boutique Hotelier</i> )	
17.10	<b>Closing Remarks</b> From Jane Pendlebury ( <i>HOSPA</i> )	